## The Center for Learning and Psychological Services



## **Digital Communication – HIPAA & TCPA Compliance**

Unencrypted Text Message, Email Language, Voicemail and Video Conference

We offer helpful administrative information via text messaging, emails, phone and conduct some video appointments. There is some level of risk that information in a regular text message or email could be read by someone besides you. Please indicate below your communication preferences.
YES – please communicate with me by email. My email address is:
NO – please do not communicate with me by regular (unencrypted) email
YES – please communicate with me by text message. My cell phone number is:
NO – please do not communicate with me by regular (unencrypted) text message
YES – I give permission for unencrypted video appointments.  NO – please do not schedule video appointments with an unencrypted platform.
YES – I give permission for <b>voicemail</b> messages to be left on the phone number on file.  NO – please do not leave voicemail messages.
I am aware of the risks associated with digital communication and allow The Center for Learning and Psychological Services (CLPS) to contact me as indicated above. It is my responsibility to alert CLPS of any changes to my contact information.
Client/Guardian: Print both client and guardian names (if applicable)
Signature Date: